

Returns/Exchanges can be sent to:

Shopaztecs.com Returns
San Diego State University
SDSU Bookstore
5500 Campanile Dr.
San Diego, CA. 92182-1701

## **Return Policy:**

- \* Clothing and gifts are returnable within 30 days of purchase; (Clothing must be in non-worn condition with tags still on).
- \* The following items are <u>not</u> refundable: Custom Imprinted Clothing or Gifts, Gift Cards, General Catalogs, Sale Category items.
- \* Graduation Regalia is refundable until the day prior to the first commencement ceremony of the semester.
- \* All In-Store returns require a packing slip.
- \*Go to www.shopaztecs.com for complete Return Policy

|                     | Please fill                         | out and end   | lose thi | s form with    | the item(s)    | you wish   | n to return/exchange.           |        |
|---------------------|-------------------------------------|---------------|----------|----------------|----------------|------------|---------------------------------|--------|
| RETURN/I            | EXCHANGE                            | INSTRU        | JCTIC    | NS             |                |            |                                 |        |
| NAME                |                                     |               |          |                |                |            |                                 |        |
| ADDRESS             |                                     |               |          |                |                |            |                                 |        |
| CITY                |                                     |               |          |                | STATE          |            | ZIP                             |        |
| PHONE NUMBER        |                                     |               |          |                | EMAIL          |            |                                 |        |
| ORDER NUMBI         | ER                                  |               |          |                |                |            |                                 |        |
| Item arr            | rived damaged o                     | r defective   | ? Please | contact us     | at 866-388-9   | SDSU (73   | 378) 8am-3pm PST Monday-F       | riday. |
|                     |                                     |               |          | Return Rea     | son Codes      |            |                                 |        |
| A. Too Big          | C. Not as Expected (Please Comment) |               |          |                | E. Damaged     |            | G. Changed Mind                 |        |
| B. Too Small        | D. Wrong Item                       |               |          |                | F. Gift, Don't | t Want     | H. Other (Please Comment)       |        |
| RETURNE             | D ITEM(S)                           |               |          |                |                |            |                                 |        |
| REASON              | ITEM #                              |               | QTY      | COLOR          | SIZE           |            | DESCRIPTION                     | PRICE  |
|                     |                                     |               |          |                |                |            |                                 |        |
|                     |                                     |               |          |                |                |            |                                 |        |
|                     |                                     |               |          |                |                |            |                                 |        |
|                     |                                     |               |          |                |                |            |                                 |        |
| Comments:           |                                     |               |          |                |                |            |                                 |        |
|                     |                                     |               |          |                |                |            |                                 |        |
| EVCHANC             | E CENID NI                          | EVA/ ITEN     | 1/C\     |                |                |            |                                 |        |
|                     | E, SEND N                           |               | •        | . f b . l 6    | VII            |            |                                 |        |
| " Please specify th | ne new Item(s) you                  | would like to | exchang  | e for below, S | ku number av   | allable or | n product page at www.shopaztec | s.com  |
| SKU #               |                                     | QTY           | COLOR    |                | SIZE           |            | DESCRIPTION                     | PRICE  |

\*\*\* RETURNS CAN BE SENT USING THE SHIPPING CARRIER OF YOUR CHOICE,
BUT INSURANCE AND TRACKING ARE RECOMMENDED \*\*\*

Questions? Call us toll free at 866-388-SDSU (7378) 8am-3pm Monday-Friday PST